

Atlanta Gas Light Pipeline Improvements Lavista Rd. Northlake and Lavista Rd. East area (2011)

AGL Resources would like to provide the hendersonroad.com Community with information about their current pipeline replacement project in the Tucker/Northlake area. We've included the following notes as reference.

The website for the AGL Pipeline Replacement Program is www.aglc.com/prp

On the right side of the page are two useful links:

"Where will we be?"

"More Information"

If you have any questions or concerns during construction, please call [\(404\) 584-3039](tel:4045843039) or e-mail us at pipelinerplacements@aglresources.com

As far as a Lavista Road timeline and location, they started work on Lavista Road during the week of April 11. They are currently on Lavista Road, East of Lavista Woods Drive. They are heading towards 285. It may be one to two months before they reach the Lavista/Northlake intersection depending on weather and other construction variables. This will change weekly.

Below is some additional information that homeowners and businesses may find helpful. It's a lot of information but each phase of this sort of construction may require different information for those in the area.

Letters have been mailed to residents and businesses in the construction area describing the importance of the improvements we are making and what they can expect during construction. The letter also provides contact information for the authorized contractors doing the work in the neighborhood, as well as the AGL representative responsible for the projects. One week prior to beginning work, a door hanger is distributed to properties directly along the construction route.

- The infrastructure improvement process starts with replacement of the gas main, followed by replacement of the service lines to residences and businesses. Replacement of the service lines is performed in the right-of-way. When necessary to finish the replacement, we will turn off gas service to the residence or business for a short period of time as the new service line is connected to the new main line. To restore gas service, our authorized contractor or qualified field service representative will promptly schedule a time at the property owner's convenience to enter the residence or business and re-light all appliances that operate on natural gas.

- Where possible, improvements will be done in the road right-of-way. In some cases, service line work may be necessary in a homeowner's private property. In the event that AGL may need access to private property, the property owner will be contacted prior to work commencing.

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- Construction hours on Lavista Road will be from 9 A.M. to 4 P.M. Monday – Friday. There will be one lane closed on Lavista Road where work is being performed.
- This project may last until October 2011.
- Our authorized contractors handle yard cleanup both as the project progresses also at final cleanup. The amount of time it takes to complete each project varies based on the size of the project, weather and other factors. AGL makes every effort to complete each project as quickly as possible.
- Where road closures or lane closures are necessary, we will provide flagmen or law enforcement officers for safety. In addition, construction signage will be posted to alert drivers.
- As with all of our construction projects, safety will be our top priority.
- Great care will be taken in all phases of the project to minimize inconveniences to property owners along the route.
- Safety measures will be taken along the work site, and any excavation that is necessary will be covered over each day.
- Where street cuts are necessary, a temporary patch will be put in place until work is complete, and then the cut will be restored with permanent asphalt.
- Where it is necessary to close sections of sidewalk during the day while work is going on, these will be re-opened after work is complete that day.
- Because we believe in environmental stewardship, we take great care in implementing the best construction practices to protect trees and plants in your community. We follow all State, County and City ordinances that protect the environment during construction projects.
- Natural gas is one of the safest and most reliable sources of energy for homes and businesses. Safety is very important to us and there are a wide range of safety procedures and programs we undertake both during construction and in the normal course of business. Construction safety includes maintaining detailed requirements for qualification and inspection of construction techniques used in our systems, ensuring that qualified contractors are selected to perform the work, and assigning a dedicated AGL professional to each project area to oversee the construction. This is in addition to the safety measures we take around the construction site to manage traffic and other issues. During the normal course of business, we also take safety seriously. Some of the things we do include:

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- o Installing above-ground markers to indicate the location of certain portions of our buried gas lines.

- o Performing regular visual inspections and leak surveys of our systems to identify potential problems.

- o Adding mercaptan, a rotten-egg smell, to odorless natural gas so that customers and the public can smell leaks if they happen.

- o Educating the public on "Call Before You Dig" and dialing 8-1-1 to prevent third-party damage to natural gas pipelines.

- o Supporting research and development focused on inspection technologies, pipeline integrity, corrosion prevention and construction techniques through the American Gas Association.

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